



TERMS AND CONDITIONS

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ORDER INFORMATION

1. All orders placed by 12:00 pm (CST) Monday through Friday will be shipped the same day. After 12:00, orders will be shipped the next business day.
2. Please list selection by title and artist.
3. All demos remain the property of MysticImages

TERMS

First (3) orders shipped COD, Check or Credit Card until credit is established. Net terms require a monthly sales average of \$50.00. Upon approval of credit application, terms of net 30 days will be established. Interest will be charged on past due accounts at 1.5% per month. There will be a \$20.00 surcharge on all returned checks. MysticImages takes Check, Visa, Master Card and Discover for payment on your orders.

SHIPPING

Continental USA: orders will be shipped UPS or DHL ground unless otherwise requested. We cannot accept responsibility for orders shipped via the US Post Office. Hawaii, Puerto Rico: Airmail, Priority or UPS blue; please specify. Canada, Mexico, other countries: Air mail unless otherwise requested.

DISCOUNT

A minimum order of \$88.00 is required to qualify for the XIV COLORADO ELYSIUM enhanced cd wholesale price (\$8.00/unit). Includes counter top stand. Please contact MysticImages for wholesale pricing on other titles.

FREIGHT CHARGES

All goods FOB, Houston, TX. Shipping and handling will be charged on all orders less than \$50.00. COD orders will be charged an additional \$7.50 fee.

RETURNS

Merchandise purchased from MysticImages may be returned for credit within 2 years subject to the following conditions:

1. Before a return is made, a list of the returned product must be submitted to MysticImages. Proof of purchase may be required.
2. MysticImages will review the list and issue a RA# which must be marked on the outside of the package and a list of the box contents must be included.
3. Stock must have shrink wrap intact with no price stickers or residue, otherwise 10% restocking fee will be charged.
4. Returns are limited to 10% of the amount purchased from MysticImages in the preceding 12 months. Returns exceeding that will be charged an additional 20% restocking fee.
5. Return credits must be used within 1 year. COD and credit card customers must inform MysticImages of a credit to be used before placing a new order. Net 30 accounts should specify which invoice a credit is to be applied.

Prices and policies subject to change without notice.

To Order toll free: 866-356-0405 MysticImages